



# Frequently Asked Questions

## Is the program voluntary?

- ✓ Yes! 100%. All the time.

## How do parents or families qualify to receive HFI home visiting services?

- ✓ Each HFI site can determine their criteria for eligibility. [Contact your local site](#) to find out if you are eligible for services.

## Do parents or families have to pay to receive HFI services?

- ✓ No...HFI is always free for families.

## What happens during a home visit?

- ✓ Great question. HFI home visits always start like a visit with a friend who checks in on what has happened since the last time you were together.
- ✓ Likely, home visitors will develop other activities based on topics parents have asked to learn more about, such as child development (When will my baby start to crawl? When can my baby see colors?) or health and safety topics (How should I move things around in my house now that my baby is crawling? Is it safe to bring my baby to the pool?).
- ✓ Home visitors are always prepared to give families additional resources—if families indicate it would be helpful—such as referrals to a local food bank or information about getting a library card.

## Other than home visits, can families receive other benefits?

- ✓ Many programs have parenting groups, which are a great way to get to know other parents in the community. HFI staff have a wealth of knowledge about what is available in the local community and will make sure families can access any additional benefits that are available.